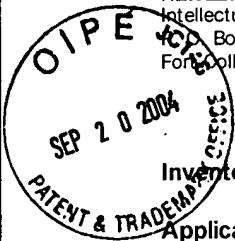


HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P.O. Box 272400
Fort Collins, Colorado 80527-2400

PATENT APPLICATION

ATTORNEY DOCKET NO. 10990497 -1



IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Henri Jacques Suermondt et al
Application No.: 09/695184

Confirmation No.: 2827

Filing Date: Oct 23, 2000

Examiner: Chun Cao

Title: Predicting The Health Of A Computer System By Determining A Set Of Modifications
Involved In A Proposed Intervention To An Existing System

Group Art Unit: 2115

Mail Stop Amendment
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith is/are the following in the above-identified application:

(X) Response/Amendment (OA 9-3-04) () Petition to extend time to respond
() New fee as calculated below () Supplemental Declaration
(X) No additional fee
(X) Other: IF/Dwg Transmittals, 5 sheets formal dwgs. (fee \$ _____)

| CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY | | | | | | |
|--|--|------------------------|--|-------------------------|-------------|---------------------------|
| (1) FOR | (2) CLAIMS REMAINING AFTER AMENDMENT | (3) NUMBER EXTRA | (4) HIGHEST NUMBER PREVIOUSLY PAID FOR | (5) PRESENT EXTRA | (6) RATE | (7) ADDITIONAL FEES |
| TOTAL CLAIMS | 20 | MINUS | 27 | = 0 | X \$18 | \$ 0 |
| INDEP. CLAIMS | 2 | MINUS | 3 | = 0 | X \$86 | \$ 0 |
| [] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM | | | | | | + \$280 |
| EXTENSION FEE | 1ST MONTH \$110.00 | 2ND MONTH \$420.00 | 3RD MONTH \$950.00 | 4TH MONTH \$1480.00 | | \$ 0 |
| OTHER FEES | | | | | | \$ |
| TOTAL ADDITIONAL FEE FOR THIS AMENDMENT | | | | | | \$ 0 |

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

Henri Jacques Suermondt et al

By

Howard Boyle

Attorney/Agent for Applicant(s)
Reg. No. 29617

Date: 9/14/04

Date of Deposit: 9-16-04

Typed Name: Be Henry

Signature:



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Henri Jacques Suermond Confirmation No.: 2827
Serial No.: 09/695,184 Group Art Unit: 2115
Filed: 10/23/2000 Examiner: Chun Cao
For: Predicting the Health of a Computer System by Determining a Set of Modifications Involved in A Proposed Intervention To an Existing System Docket No.: 10990497-1

RESPONSE TO OFFICE ACTION DATED 9/3/04

Mail Stop Amendment
Commissioner for Patents
PO Box 1450
Alexàndria, VA 22313-1450

Date: September 16, 2004

Sir:

Applicant files this response to the Office Action dated September 3, 2004.

In Response to the Restriction Requirement, Applicant affirms the election, without traverse, Group I: Claims 1, 3-11, and 13-22.

In Response to the Notice of Draftsperson's Patent Drawing Review (PTO-948), Applicant submits 5 replacement sheets of corrected drawings. Examiner's approval of the entry of these drawings is respectfully requested. No new matter has been added.

If any fees or time extensions are inadvertently omitted or if any fees have been overpaid, please appropriately charge or credit those fees to Hewlett-Packard Company Deposit Account Number 08-2025 and enter any time extension(s) necessary to prevent this case from being abandoned.

Appl. No.: 09/695,184
Response dated September 16, 2004
Reply to Office Action dated September 3, 2004

Respectfully submitted,

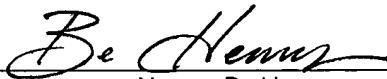


Howard R. Boyle
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(281) 518-9645

HEWLETT-PACKARD COMPANY
Intellectual Property Administration
Legal Dept., M/S 35
P.O. Box 272400
Fort Collins, CO 80527-2400

CERTIFICATE UNDER 37 C.F.R. 1.8: The undersigned hereby certifies that this paper or papers, as described herein, are being deposited in the United States Postal Service, as first class mail, in an envelope address to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on this 16th day of September, 2004.

By

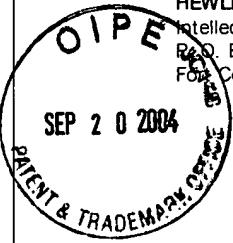


Name: Be Henry

HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P.O. Box 272400
Fort Collins, Colorado 80527-2400

PATENT APPLICATION

ATTORNEY DOCKET NO. 10990497 -1



IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Henri Jacques Suermondt et al

Confirmation No.: 2827

Application No.: 09/695184

Examiner: Cao, Chun

Filing Date: Oct 23, 2000

Group Art Unit: 2115

Title: Predicting The Health Of A Computer System By Determining A Set Of Modifications
Involved In A Proposed Intervention To An Existing System

Mail Stop PGPUB Drawings
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

DRAWING TRANSMITTAL LETTER

Sir:

Enclosed herewith please find:

() _____ sheets of redlined drawing(s) which indicate proposed changes to the drawing(s). Upon approval of these proposed changes, formal drawing(s) will be submitted.

() _____ sheets of corrected formal drawing(s), as required by the Notice of Patent Drawings Objection (PTO-948) which accompanied the Office Action dated _____.

(X) 5 sheets of corrected formal drawing(s), as required by the Notice of Patent Drawings Objection (PTO-948) and approved in the Notice of Allowability dated 09/03/2004.

() _____ sheets of formal drawing(s). Please substitute these formal drawing(s) for the informal drawing(s) originally filed.

() _____

Examiner's approval of the entry of these drawings is respectfully requested. No new matter has been added.

Respectfully submitted,

Henri Jacques Suermondt et al

By

Howard Boyle

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450.

Date of Deposit: 9/16/04

Attorney/Agent for Applicant(s)
Reg. No. 29617

Typed Name: Be Henry

Date: 9/16/04

Signature: Be Henry

Telephone No.: 281 518 9645